



Win – Win Negotiations

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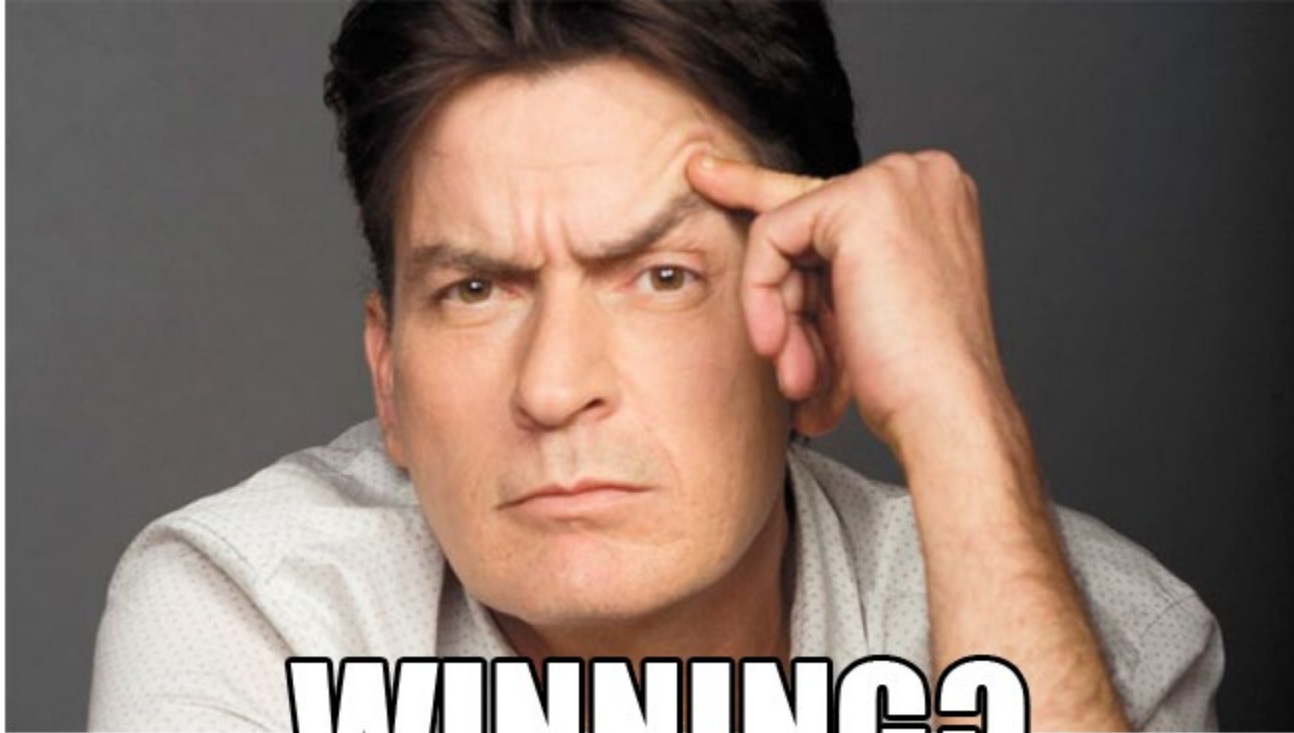
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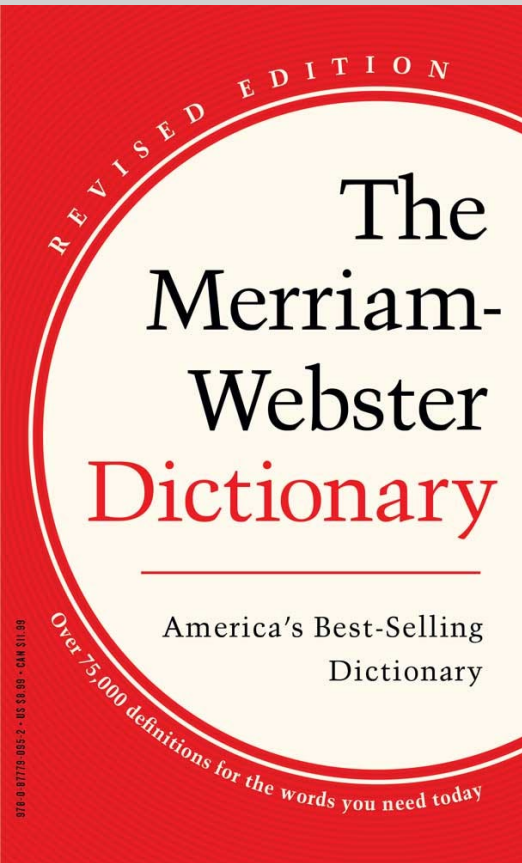
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Definition of Win-Win Negotiation



<https://505sanchez.com>



be successful or victorious in a contest or conflict

Definition of Win-Win



Win-Win

Win-Lose

Lose-Win

Lose-Lose



Quality work for
a fair price

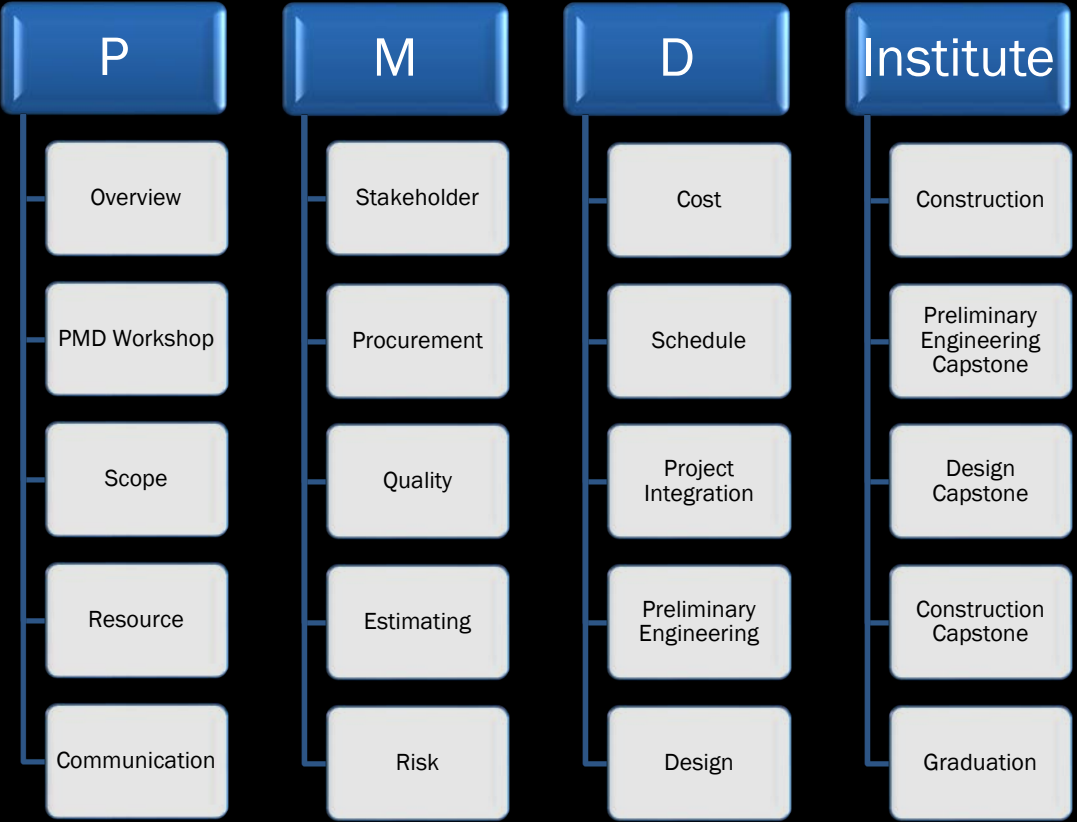


Clear expectations
and reasonable profit

PMD Institute



**TxDOT
PMD INSTITUTE**







- Negotiation Activity
 - Win-Win Negotiation

- Invoice Ledger for Transportation Projects

- Contract Management Best Practices
 - PM Role in WA Negotiations
 - PM Role in WA Invoicing
 - PM Role in Provider Evaluation



Negotiating Activity



Model T





Model T Add-ons

- Leather Seats
- Navigation Package
- Sunroof
- Sound System
- Tinted Windows
- Safety Package (Emergency Breaking, Lane Assist, Dynamic Cruise Control)
- 4-wheel drive
- Self-Driving Feature





Model TxC

Includes
ALL Ad-ons

Negotiating Activity



Reward

Dinner at Favorite Restaurant

\$100

Trip to South Padre

\$500

Ski Trip to Colorado

\$1,000

Trip to Hawaii

\$2,000

Trip to Europe

\$5,000



Negotiating Activity



Negotiating Rules



1. Schedule a 25 Minute Meeting with your Partner
2. Negotiate the Purchase of a Vehicle with your Partner
 - a. There are no rules to what you share or negotiate
 - b. You DO NOT have to buy a vehicle
3. Report the results



Volunteers to Negotiate

The Rest of the Story

Negotiation Activity Budget and Commission



Negotiation Activity Budget and Commission



| Vehicle | Price | Commission |
|--|----------|------------|
| Model T | \$15,000 | \$100 |
| Model TX (includes ALL Add-ons) | \$20,000 | \$1,000 |
| Add-ons: | | |
| Leather Seats | \$1,000 | \$1,000 |
| Navigation Package | \$500 | \$500 |
| Sunroof | \$1,000 | \$1,000 |
| Sound System | \$500 | \$500 |
| Tinted Windows | \$500 | \$500 |
| Safety Package (Emergency Breaking, Lane Assist, Dynamic Cruise Control) | \$2,000 | \$2,000 |
| 4-wheel drive | \$2,000 | \$2,000 |
| Self-Driving Feature | \$2,000 | \$2,000 |

Win – Win Score



Win – Win Score = Buyer Savings + Seller Commission - Difference

| Buyer | Seller | Difference | Win-Win Score |
|---------|---------|------------|---------------|
| \$2,000 | \$4,100 | \$2,100 | \$4,000 |



Negotiating Deals



Package Deal

| Vehicle | Price | Commission | Price Paid | Budget |
|---|----------|------------|-------------------------------|---------------|
| Model T | | | \$20,000 | \$21,000 |
| Model TX | \$20,000 | \$1,000 | Results | Reward |
| Add-Ons | | | Buyer | \$1,000 |
| Leather Seats | | | Seller | \$1,000 |
| Navigation Package | | | Reward | Cost |
| Sunroof | | | Dinner at Favorite Restaurant | \$100 |
| Sound System | | | Trip to South Padre Island | \$500 |
| Tinted Windows | | | Ski Trip to Colorado | \$1,000 |
| Safety Package (Emergency Breaking, Lane Assist, Dynamic Cruise Control) | | | Trip to Hawaii | \$2,000 |
| 4-wheel drive | | | Trip to Europe | \$5,000 |
| Self-Driving Feature | | | | |
| | \$20,000 | \$1,000 | | |



Package Deal

| Buyer | Seller | Difference | Win-Win Score |
|---------|---------|------------|---------------|
| \$1,000 | \$1,000 | \$0 | \$2,000 |





Get Exactly What You Need and Remove Uncertainties

| Vehicle | Price | Commission | | Price Paid | Budget |
|--|----------|------------|----------------|-------------------------------|---------------|
| Model T | \$15,000 | \$100 | | \$18,500 | \$21,000 |
| Model TX | | | | Results | Reward |
| Add-Ons | | | | Buyer | \$2,500 |
| Leather Seats | | | | Seller | \$3,600 |
| Navigation Package | \$500 | \$500 | | Reward | Cost |
| Sunroof | \$1,000 | \$1,000 | | Dinner at Favorite Restaurant | \$100 |
| Sound System | | | | Trip to South Padre Island | \$500 |
| Tinted Windows | | | | Ski Trip to Colorado | \$1,000 |
| Safety Package <small>(Emergency Breaking, Lane Assist, Dynamic Cruise Control)</small> | \$2,000 | \$2,000 | | Trip to Hawaii | \$2,000 |
| 4-wheel drive | | | Trip to Europe | \$5,000 | |
| Self-Driving Feature | | | | | |
| | \$18,500 | \$3,600 | | | |



Get Exactly What You Need and Remove Uncertainties

| Buyer | Seller | Difference | Win-Win Score |
|---------|---------|------------|---------------|
| \$2,500 | \$3,600 | \$1,100 | \$5,000 |





All Cards on the Table

| Vehicle | Price | Commission | | Price Paid | Budget | |
|---|----------|------------|--|----------------|-------------------------------|---------------|
| Model T | \$15,000 | \$100 | | | \$18,000 | \$21,000 |
| Model TX | | | | | Results | Reward |
| Add-Ons | | | | | Buyer | \$3,000 |
| Leather Seats | | | | | Seller | \$3,100 |
| Navigation Package | | | | | Reward | Cost |
| Sunroof | | | | | Dinner at Favorite Restaurant | \$100 |
| Sound System | | | | | Trip to South Padre Island | \$500 |
| Tinted Windows | | | | | Ski Trip to Colorado | \$1,000 |
| Safety Package (Emergency Breaking, Lane Assist, Dynamic Cruise Control) | \$2,000 | \$2,000 | | | Trip to Hawaii | \$2,000 |
| 4-wheel drive | \$2,000 | \$2,000 | | Trip to Europe | \$5,000 | |
| Self-Driving Feature | \$2,000 | \$2,000 | | | | |
| | \$21,000 | \$6,100 | | | | |



All Cards on the Table

| Buyer | Seller | Difference | Win-Win Score |
|---------|---------|------------|---------------|
| \$3,000 | \$3,100 | \$100 | \$6,000 |



Negotiating Attitudes



Same Deal. Different Attitudes

| Vehicle | Price | Commission | | Price Paid | Budget |
|--|----------|------------|--|-------------------------------|---------------|
| Model T | | | | \$19,500 | \$21,000 |
| Model TX | \$20,000 | \$1,000 | | Results | Reward |
| Add-Ons | | | | Buyer | \$1,500 |
| Leather Seats | | | | Seller | \$500 |
| Navigation Package | | | | Reward | Cost |
| Sunroof | | | | Dinner at Favorite Restaurant | \$100 |
| Sound System | | | | Trip to South Padre Island | \$500 |
| Tinted Windows | | | | Ski Trip to Colorado | \$1,000 |
| Safety Package <small>(Emergency Breaking, Lane Assist, Dynamic Cruise Control)</small> | | | | Trip to Hawaii | \$2,000 |
| 4-wheel drive | | | | Trip to Europe | \$5,000 |
| Self-Driving Feature | | | | | |
| | \$20,000 | \$1,000 | | | |



Same Deal. Different Attitudes

| Buyer | Seller | Difference | Win-Win Score |
|---------|--------|------------|---------------|
| \$1,500 | \$500 | \$1,000 | \$1,000 |





Leave Room to Negotiate

| Vehicle | Price | Commission | | Price Paid | Budget |
|---|----------|------------|--|-------------------------------|---------------|
| Model T | \$15,000 | \$100 | | N/A | \$21,000 |
| Model TX | | | | Results | Reward |
| Add-Ons | | | | Buyer | N/A |
| Leather Seats | \$1,000 | \$1,000 | | Seller | N/A |
| Navigation Package | \$500 | \$500 | | Reward | Cost |
| Sunroof | | | | Dinner at Favorite Restaurant | \$100 |
| Sound System | \$500 | \$500 | | Trip to South Padre Island | \$500 |
| Tinted Windows | \$500 | \$500 | | Ski Trip to Colorado | \$1,000 |
| Safety Package (Emergency Breaking, Lane Assist, Dynamic Cruise Control) | | | | Trip to Hawaii | \$2,000 |
| 4-wheel drive | | | | Trip to Europe | \$5,000 |
| Self-Driving Feature | | | | | |
| | \$17,500 | \$2,600 | | | |



Leave Room to Negotiate

| Buyer | Seller | Difference | Win-Win Score |
|-------|--------|------------|---------------|
| N/A | N/A | N/A | N/A |





Going Out of Business Sale

| Vehicle | Price | Commission | | Price Paid | Budget |
|--|----------|------------|--|-------------------------------|---------------|
| Model T | | | | \$18,500 | \$21,000 |
| Model TX | \$20,000 | \$1,000 | | Results | Reward |
| Add-Ons | | | | Buyer | \$2,500 |
| Leather Seats | | | | Seller | (\$500) |
| Navigation Package | | | | Reward | Cost |
| Sunroof | | | | Dinner at Favorite Restaurant | \$100 |
| Sound System | | | | Trip to South Padre Island | \$500 |
| Tinted Windows | | | | Ski Trip to Colorado | \$1,000 |
| Safety Package <small>(Emergency Breaking, Lane Assist, Dynamic Cruise Control)</small> | | | | Trip to Hawaii | \$2,000 |
| 4-wheel drive | | | | Trip to Europe | \$5,000 |
| Self-Driving Feature | | | | | |
| | \$20,000 | \$1,000 | | | |



Going Out of Business Sale

| Buyer | Seller | Difference | Win-Win Score |
|---------|--------|------------|---------------|
| \$2,500 | -\$500 | \$3,000 | -\$1,000 |



Other Tips



Get the Deal in Writing

| Vehicle | Price | Commission | | Price Paid | Budget |
|---|----------|------------|--|-------------------------------|---------------|
| Model T | \$15,000 | \$100 | | \$17,000 | \$21,000 |
| Model TX | | | | Results | Reward |
| Add-Ons | | | | Buyer | \$4,000 |
| Leather Seats | | | | Seller | \$2,100 |
| Navigation Package | | | | Reward | Cost |
| Sunroof | | | | Dinner at Favorite Restaurant | \$100 |
| Sound System | | | | Trip to South Padre Island | \$500 |
| Tinted Windows | | | | Ski Trip to Colorado | \$1,000 |
| Safety Package (Emergency Breaking, Lane Assist, Dynamic Cruise Control) | | | | Trip to Hawaii | \$2,000 |
| 4-wheel drive | | | | Trip to Europe | \$5,000 |
| Self-Driving Feature | \$2,000 | \$2,000 | | | |
| | \$17,000 | \$2,100 | | | |



Get the Deal in Writing

| Buyer | Seller | Difference | Win-Win Score |
|---------|---------|------------|---------------|
| \$4,000 | \$2,100 | \$1,900 | \$4,200 |





Pareto Principle. Focus on the Top 20% to achieve 80% of your results

| Vehicle | Price | Commission | <div style="background-color: #00aaff; width: 100%; height: 100%;"></div> | Price Paid | Budget | |
|--|----------|------------|---|----------------|-------------------------------|---------------|
| Model T | \$15,000 | \$100 | | | \$18,000 | \$21,000 |
| Model TX | | | | | Results | Reward |
| Add-Ons | | | | | Buyer | \$3,000 |
| Leather Seats | | | | | Seller | \$3,100 |
| Navigation Package | | | | | Reward | Cost |
| Sunroof | | | | | Dinner at Favorite Restaurant | \$100 |
| Sound System | | | | | Trip to South Padre Island | \$500 |
| Tinted Windows | | | | | Ski Trip to Colorado | \$1,000 |
| Safety Package <small>(Emergency Breaking, Lane Assist, Dynamic Cruise Control)</small> | \$2,000 | \$2,000 | | | Trip to Hawaii | \$2,000 |
| 4-wheel drive | \$2,000 | \$2,000 | | Trip to Europe | \$5,000 | |
| Self-Driving Feature | \$2,000 | \$2,000 | | | | |
| | \$21,000 | \$6,100 | | | | |



Pareto Principle. Focus on the Top 20% to achieve 80% of your results

| Buyer | Seller | Difference | Win-Win Score |
|---------|---------|------------|---------------|
| \$3,000 | \$3,100 | \$100 | \$6,000 |





Get the Details Right

- Scope Language
- Rates and Personnel
- Other Direct Expenses
- Table of Deliverables
- Schedules



Volunteer Results

Final Thoughts



- Have a Goal
- Remove All Uncertainty
- Get Only What You Need
- Leave Room to Negotiate
- Focus on Big Stuff
- Get Required Stuff Right
- Have Right Frame of Mind



Q & A



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